

## Activity and Response Times

Area: *Norfolk and Waveney ICS*  
 Postcodes: *NR23, NR24, NR25, NR26, NR27*  
 Period: *Apr22 - Jan23*

Norfolk and Waveney ICS							
Activity	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22
Contacts (A0)	20803	20758	21307	23145	21557	21627	23570
Incidents (A7)	12295	12818	12430	12309	12043	11478	11223
H&T (A17)	918	878	961	1092	956	835	859
Face to Face (A56)	11377	11940	11469	11217	11087	10643	10364
Conveyed to ED (A53)	6269	6752	6442	6267	6173	5821	5568
% Conveyed to ED	55.1%	56.5%	56.2%	55.9%	55.7%	54.7%	53.7%
Activity by Category	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22
C1	1475	1403	1397	1578	1593	1569	1807
C2	7492	7655	7286	7171	7049	6860	6564
C3	1797	2031	1848	1651	1693	1515	1337
Response Times	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22
C1	00:11:34	00:10:48	00:11:33	00:12:23	00:12:09	00:12:25	00:13:15
C2	01:08:30	00:51:13	01:05:00	01:29:07	01:26:24	01:37:54	01:54:09
C3	03:09:01	02:28:02	02:52:00	03:58:41	03:38:07	04:19:56	05:07:50

Norfolk and Waveney ICS - Postcodes: NR23, NR24, NR25, NR26, NR27							
Activity	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22
Contacts (A0)	875	823	951	1002	1039	1008	1107
Incidents (A7)	535	526	556	565	592	498	496
H&T (A17)	36	39	35	44	56	35	34
Face to Face (A56)	499	487	521	521	536	463	462
Conveyed to ED (A53)	251	275	300	307	321	246	253
% Conveyed to ED	50.3%	56.5%	57.6%	58.9%	59.9%	53.1%	54.8%
Activity by Category	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22
C1	64	45	54	66	80	55	77
C2	329	329	349	333	339	315	293
C3	80	77	89	84	85	72	66
Response Times	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22
C1	00:12:39	00:13:04	00:16:22	00:15:00	00:16:13	00:15:35	00:18:01
C2	01:08:39	01:03:30	01:14:25	01:36:30	01:25:18	01:59:15	02:09:02
C3	02:48:11	02:35:19	02:37:46	03:21:00	03:30:50	04:02:11	04:09:39

## Feb-23

Nov-22	Dec-22	Jan-23
20197	25203	18769
11679	11492	12252
668	881	820
11011	10611	11432
6278	5803	6182
57.0%	54.7%	54.1%

  

Nov-22	Dec-22	Jan-23
1607	1974	1482
6992	6511	6847
1636	1447	2139

  

Nov-22	Dec-22	Jan-23
00:11:39	00:13:11	00:10:19
01:00:25	02:24:59	01:01:14
02:50:43	05:09:49	02:09:13

Nov-22	Dec-22	Jan-23
802	1024	732
465	461	494
19	32	24
446	429	470
276	240	270
61.9%	55.9%	57.4%

  

Nov-22	Dec-22	Jan-23
57	68	60
283	272	267
77	60	97

  

Nov-22	Dec-22	Jan-23
00:19:54	00:19:43	00:11:01
00:53:04	02:09:46	01:06:53
02:28:52	02:45:33	02:40:57